

Recycling FAQs

What is changing?

From 1 April 2018 there will be no need to separate your recycling into green or brown bags or the glass collection box. Instead, all your recyclable items will go into one clear recycling bag.

Why is the Council changing the way it collects recycling?

The Council is facing significant financial challenges and the Council's budget for waste collection services is being reduced with the removal of waste recycling credits by Leicestershire County Council from April 2018.

Leicestershire County Council is also directing that dry recyclable waste needs to be presented at the Leicester based Casepak Materials Recycling Facility (MRF) and that waste will have to be co-mingled (not separated). Oadby and Wigston Borough Council currently operate a small MRF which will have to close.

Are these changes permanent?

These changes are part of a wider review of our refuse and recycling service. We will be consulting with residents in April 2018 on proposed options to help us reach the best possible solution on the future of waste collection for the Borough.

Will my collection day and/or frequency change?

There will be no change to your collection day and we will continue to collect your recycling weekly. If there are any changes in future you will be notified.

Are the clear recycling bags strong enough to hold glass?

The new clear recycling bags will be thicker and stronger to accommodate the collection of glass bottles and jars.

Is there a maximum weight over which a recycling bag will be too heavy to be collected?

Please do not overfill your bags so they are too heavy for our crews, there is no limit on the number of recycling bags that you can present on your collection day.

Can I put all my glass bottles and jars in one bag?

No, please distribute glass bottles and jars evenly over your clear recycling bags.

Will you still collect glass from the boxes?

No, we will not be collecting glass from the boxes. Glass will need to be placed in the clear bags with your other recyclable items.

Can I keep the glass collection box?

Yes, if you want to keep the glass collection box you may do so but you will not be able to use it for the kerbside collection of glass. If you do not want to keep the box you can arrange for it to be collected by contacting our Customer Service Team on 0116 288 8961. Any glass collection boxes presented after 1 April 2018 will be removed by the collection crew.

Can I put out more than one recycling bag?

There is no limit to the number of bags you can put out for collection.

How do I get more bags?

When your recycling bags begin to run low, simply complete and attach the yellow sticker found in the roll of your recycling bags to the recycling bag that you have out for collection, making sure it is visible for the recycling crew. A new roll of recycling bags will then be left on your property. Recycling bags can also be obtained from the following locations:

Oadby

Oadby Library, 10 The Parade, Oadby LE2 5BF
Premier Express, 34 The Parade Oadby LE2 5BF

Wigston

Customer Services, 40 Bell Street, Wigston LE18 1AD
Wigston Library, Bull Head Street, Wigston LE18 1PA

South Wigston

South Wigston Library, Bassett Street, South Wigston LE18 4PE
Helping Hands, 66-68 Blaby Road, South Wigston LE18 4SD
The Salvation Army, Ladysmith Road, South Wigston LE18 4UZ
The Salvation Army, 10 Dunton Street, South Wigston LE18 4PU

Can I put used lightbulbs in my recycling bag?

No. Light bulbs can be recycled at your local Recycling and Household Waste site on Wigston Road, Oadby LE2 5JE.

Do I have to remove the lids from jars and bottles?

No, there is no need to remove the lids from jars and bottles.

Do I need to squash down plastic bottles and cartons before I put them in the recycling bag?

No, plastic bottles and cartons need to be rinsed out, but there is no need to squash them down.

Do I need to rinse out food containers?

Yes, please rinse out your food and drink containers. Food waste can contaminate other items in your recycling bag which may mean they cannot be recycled. Washing out containers will also reduce smell and deters vermin.

Where can I recycle cooking oil?

Cooking oil will no longer be collected kerbside. You can recycle cooking oil at the Recycling and Household Waste site on Wigston Road, Oadby LE2 5JE. There are special containers for oil.

Where can I recycle textiles, clothes and shoes?

Unwanted textiles, clothes and shoes can be recycled at designated banks that are located across the Borough.

BANKS WILL BE SITED AT THE LOCATIONS BELOW BY 23/02/2018

Oadby

Uplands Park, 39 Uplands Road, Oadby LE2 4NT
Coombe Park, Coombe Rise, Oadby LE2 5TU
East Street Car Park, 8 Harborough Road, Oadby LE2 5AF
Sandhurst Street Car Park, Oadby LE2 5AR

Wigston

The Pavilion, Horsewell Lane, Wigston LE18 2HR

South Wigston

Countesthorpe Road Car Park, South Wigston LE18 4PG

What should I do with my green and brown bags after 1 April 2018?

Any surplus green and brown recycling bags you may have can be left beside your clear recycling bags on your collection day and our crews will collect them, or you can drop them off at our Customer Service Centre at 40 Bell St, Wigston LE18 1AD.

My cardboard is too big to fit in the bag, what should I do?

Large cardboard can be flattened and left next to your recycling bag for collection.

How can I dispose of batteries?

Batteries can be recycled at various locations including, Customer Services, 40 Bell Street, Wigston LE18 1AD, local libraries, local shops and at the Recycling Housing Waste Site on Wigston Road,

Oadby LE2 5JE.

What will happen if I put the wrong items in my recycling bag?

If your recycling bag contains non-recyclable items we will not be able to collect it. Our crew will place a sticker on your bag advising you to remove the non-recyclable items and to place your bag out for collection the following week.

What happens to my recycling?

After collection, your recycling is taken to the Materials Recycling Facility (MRF) at Casepak in Leicester. The mixed recycling materials are separated using state of the art equipment; it is then bailed and sent for reprocessing to be made into new products. If you'd like to know more about how Casepak separate the materials please visit <http://casepak.co.uk/>

Is there a list of items that can and cannot be recycled?

Yes Please

- ✓ Newspapers and magazines
- ✓ Plastic bottles
- ✓ Directories
- ✓ Yoghurt pots and margarine tubs
- ✓ Cardboard
- ✓ White ready meal food trays
- ✓ Cereal boxes
- ✓ Food and drink cans
- ✓ Juice and milk cartons
- ✓ Greetings cards and envelopes
- ✓ Empty aerosol cans
- ✓ Shredded paper
- ✓ Carrier bags
- ✓ Paperback books
- ✓ Glass bottles and jars
- ✓ Clean foil

No thanks

- ✗ Crisp packets and sweet wrappers
- ✗ Crockery and cookware
- ✗ Food wrappers
- ✗ Polystyrene
- ✗ Bubble wrap
- ✗ Black food trays
- ✗ Toys
- ✗ Food waste
- ✗ Tupperware
- ✗ Takeaway pizza boxes
- ✗ Batteries and electrical items
- ✗ Nappies
- ✗ Window/picture glass
- ✗ Drinking glasses
- ✗ Mirrors and broken glass
- ✗ Pet waste
- ✗ Building materials or wood
- ✗ Clothes, shoes and bedding
- ✗ Hardback books